

PROGRESSIVE DYNAMICS SUMMARY OF POWER CONVERTER WARRANTY PROGRAM FOR RV AFTERMARKET DISTRIBUTORS

Progressive Dynamics provides a 2-year "Limited Warranty" for all Intelli-Power Converters sold to distributors. This "Limited Warranty" begins on the customer's date of purchase. The following summary of our warranty program was developed specifically for RV Aftermarket Distributors. If in the opinion of Progressive Dynamics, Inc., warranty claims from RV Aftermarket Distributors are excessive, terms of this limited warranty policy are subject to change without notice.

DISTRIBUTOR WARRANTY PROCEDURES

1. We understand that in some instances the distributor must replace a defective converter from his stock. We ask that the distributor service department contact PDI Service Department (269-781-4241) and obtain an RGA Number to return the defective converter to the PDI Service Department.

The following data must be included with the defective converter:

- A. The RGA Number
- B. A copy of the customer's receipt showing date of purchase

3. When the defective converter is received at PDI, Progressive Dynamics will then issue full credit to the distributor. This credit memo will reference the RGA number assigned.

NOTE:

The Limited 2-year "Limited Warranty" does not cover obvious abuse or alterations made to the converter. Alterations include but are not limited to cutting off the power cord, replacing a 20-amp plug with a 15-amp plug, damaged fans etc.

Before retuning the converter, the dealer is expected to:

1. Plug the converter into a 120 VAC receptacle and check the converter with a voltmeter to ensure that it is not putting out 13.6 VDC \pm .03 volts.
2. Ensure that the "reverse battery" fuse(s) have not been blown. The only thing that will blow these fuses, which can be found near the outlet connection of the converter, is cross connection of the battery leads either at the battery or the converter. If the fuses are not blown and the converter is not putting out 13.6 VDC \pm .03 it is defective and should be returned.

The distributor or customer is responsible for shipping costs to return the failed converter to Progressive Dynamics Service Department within 30 days. Progressive Dynamics is not responsible for Dealer labor or trouble shooting charges!